

# LOCAL INMATE DATA SYSTEM (LIDS)

## December 2000 Newsletter

### Compensation Board's Phone Number:



(804) 786-0786

### Compensation Board's Fax number:



(804) 371-0235

### Compensation Board's Website address:



[www.cns.state.va.us/compboard](http://www.cns.state.va.us/compboard)

### Compensation Board's Mailing address:



202 N. Ninth Street  
P. O. Box 710  
Richmond, VA 23218-0710

### Staff Contacts:

#### User Issues -

- [Alice Coe](#), Customer Service, Mgr  
acoee@scb.state.va.us ext. 207
- [Angie Francis](#), Senior Fiscal Technician  
afrancis@scb.state.va.us ext. 220

#### Program Issues -

- [Anne Willmoth](#), Information Tech., Mgr  
awilmoth@scb.state.va.us ext. 222
- [Craig Giegerich](#), Systems Engineer  
cgiegerich@scb.state.va.us ext. 216
- [Melanie Morrison](#), Systems Engineer  
mmorrison@scb.state.va.us ext. 204

#### Policy/Audit Issues -

- [Richard Lampman](#), Policy/Planning, Mgr  
rlampman@scb.state.va.us ext. 215
- [Oliver Bradshaw](#), Audit Supervisor  
obradshaw@scb.state.va.us ext. 203
- [Mark Wood](#), External Auditor  
mwood@scb.state.va.us ext. 228

#### Security Issues -

- Anne Willmoth ext. 222
- Melanie Morrison ext. 204
- Angie Francis ext. 220

## LIDS BASIC MONTHLY TRAINING

The Compensation Board will continue to have Basic LIDS Training every **3rd Wednesday** of each month. The training will be held each month in Richmond.

For information on directions, hotel accommodations, and reimbursement rates log on to the Compensation Board's website. Under the LIDS Information icon will be a link to the LIDS Monthly Training Information.

The following dates have been scheduled for 2001:

January 17  
February 21  
March 21  
April 18  
May 16  
June 20

If you have any questions or need to register for training contact Kathy Cook (ext. 201), Angie Francis (ext. 220), or Alice Coe (ext. 207).



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## SURVEY OF CUSTOMER SATISFACTION SERVICE

A memorandum to all Constitutional Officers, City Managers, and County Administrators from June R. Funkhouser, Compensation Board Chairman, dated December 1, 2000 addressed the responses to the Compensation Board annual Customer Satisfaction Survey.

The Compensation Board's Customer Satisfaction Survey for FY2000 asked Principal Officers in each locality within Virginia how well the Com-

penensation Board met their needs. Survey Design and Project Implementation were performed jointly by the State Compensation Board of Virginia and the Center for Survey Research at the University of Virginia.

A copy of the Customer Satisfaction Service Report can be found on the Compensation Board's website under the icon titled *Compensation Board Reports and Publications*. Within the

report, you will find the Compensation Board's Action Plan for improvements. As a result of the responses to the FY00 Customer Satisfaction Survey, staff of the Compensation Board have identified six tasks which we believe will facilitate improvements in delivering services to our constituents. Please take a few minutes to review it.

## VIRGINIA CRIME CODE UPDATES (VCC)



Virginia Crime Codes

### NEW VCC CODES

The following has been added at the request of the localities:

<u>Heading:</u>	Ordinance, City, or County (For Use by LIDS Only)
<u>Subhead:</u>	Littering
<u>Description:</u>	Ordinance violations relating to littering
<u>VCC:</u>	<b>PRI-9939-S9</b>

## MONTHLY LIDS

LIDS submissions are due to the Compensation Board by the **10th business day** of each month.

If you are experiencing problems with your JMS or any other reason why your submission will be late, **FAX** or **EMAIL** Angie Francis before the 10th business day.

## ACCESSING LIDS

DIT will be extremely busy the first week of January. The Compensation Board shares the DIT system along with many other agencies. These other agencies will be doing month end, quarter end, and year end processing. The systems response time could be slow during that week.



## QUARTERLY VOUCHERS

The Compensation Board will be vouchering the 3rd quarter (September, October, and November) on **January 18, 2001**. In order to be reimbursed for the entire quarter, you must have your monthly LIDS report up to date and approved by the 10th business day of January.



**MERRY CHRISTMAS  
&  
HAPPY NEW YEAR**



The Compensation Board's A-Team (Alice, Anne, Angie) would like to wish you and your family a safe and wonderful Christmas and Happy New Year!!!!!!

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System (LIDS)



# Local Inmate Data System (LIDS) Activity Calendar



January 2001

Sun	Mon	Tue	Wed	Thu	Fri	Sat
	<b>1 New Year's Day</b>  State Holiday	<b>2</b> State Offices Closed	<b>3</b>	<b>4</b>	<b>5 Weekly Upload</b> ↑	<b>6</b>
<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>	<b>11</b>	<b>12 Weekly Upload</b> ↑  Cert./App. December LIDS Report Lee-Jackson Day State Holiday	<b>13</b>
<b>14</b>	<b>15</b> Martin Luther King Day State Holiday	<b>16</b>	<b>17</b>  Basic Monthly Training	<b>18</b> CB will voucher the 3rd Qrt. (Sept, Oct, Nov) 	<b>19 Weekly Upload</b> ↑	<b>20</b>
<b>21</b>	<b>22</b>	<b>23</b>	<b>24</b>	<b>25</b>	<b>26 Weekly Upload</b> ↑	<b>27</b>
<b>28</b>	<b>29</b>	<b>30</b>	<b>31</b>			