

E-Mail Memorandum

To: Constitutional Officers and Regional Jail Superintendents
From: Bruce W. Haynes
Re: FY05 Customer Service Survey

We want to hear from you!

It's the close of Fiscal Year '05 , and once again the Compensation Board is offering you a chance to tell us how we're doing. The FY05 Customer Service Survey is now online at <http://www.scb.virginia.gov/csssurvey/custlogon.cfm>.

This survey, which takes minutes to complete, is a tremendous opportunity for us to figure out what we're doing well and what we could be doing better. In the past we've made significant operational changes based on the feedback we've received from you.

So go out now to <http://www.scb.virginia.gov/csssurvey/custlogon.cfm> and tell us what you think. We want to hear from you!